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FIG. 2

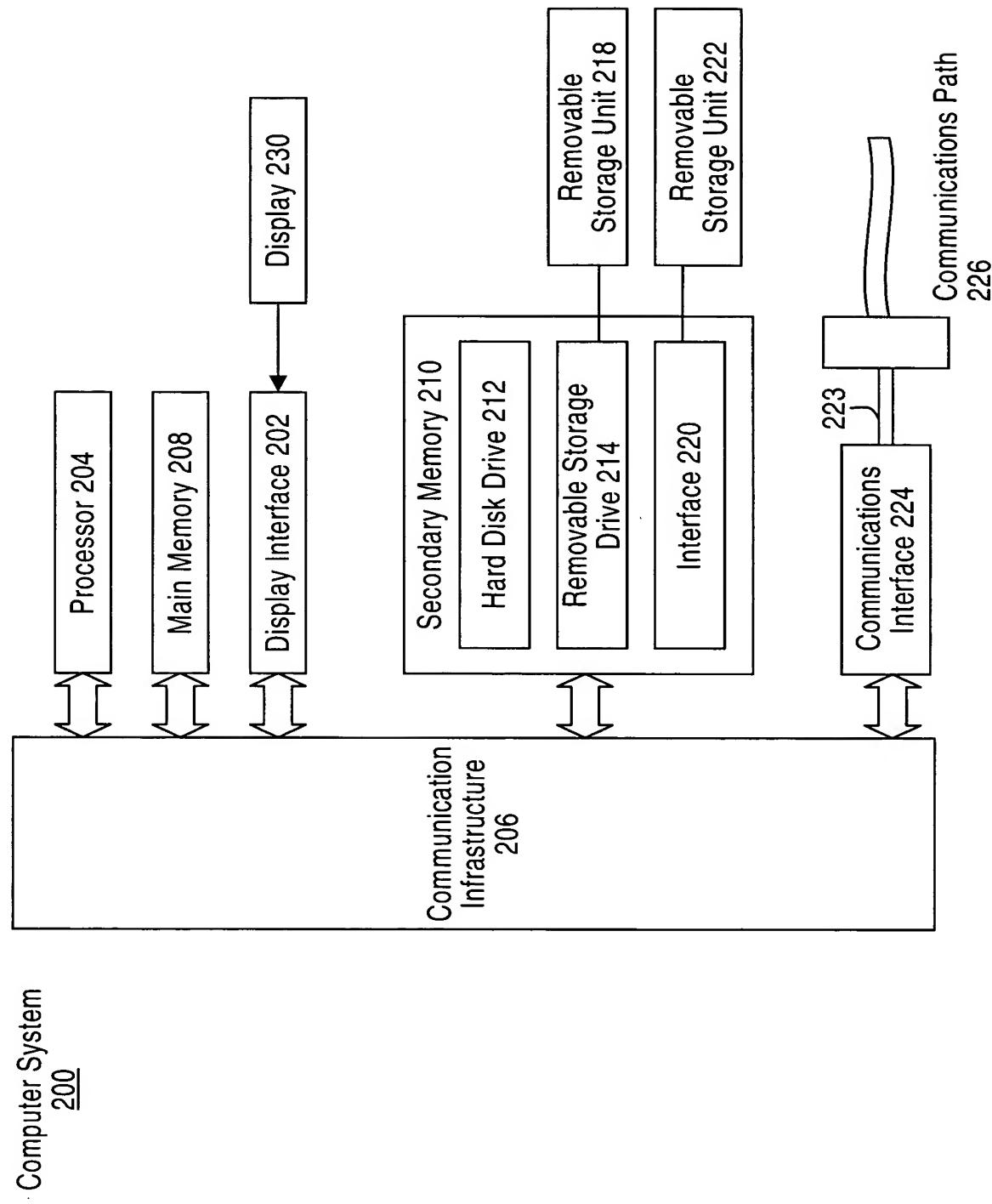


FIG. 3A

STILL IMAGES-SEARCH RESULTS		Start time:	5:55:00 PM
Date:	9/6/2002		
Camera:	Office - Safe 2		
		6:04:20 PM	
		6:04:20 PM	
		6:04:20 PM	
		5:59:48 PM	
		5:59:48 PM	
		5:55:00 PM	
		5:55:00 PM	
		6:18:20 PM	
		6:18:20 PM	
		6:13:40 PM	
		6:13:40 PM	

FIG. 3B

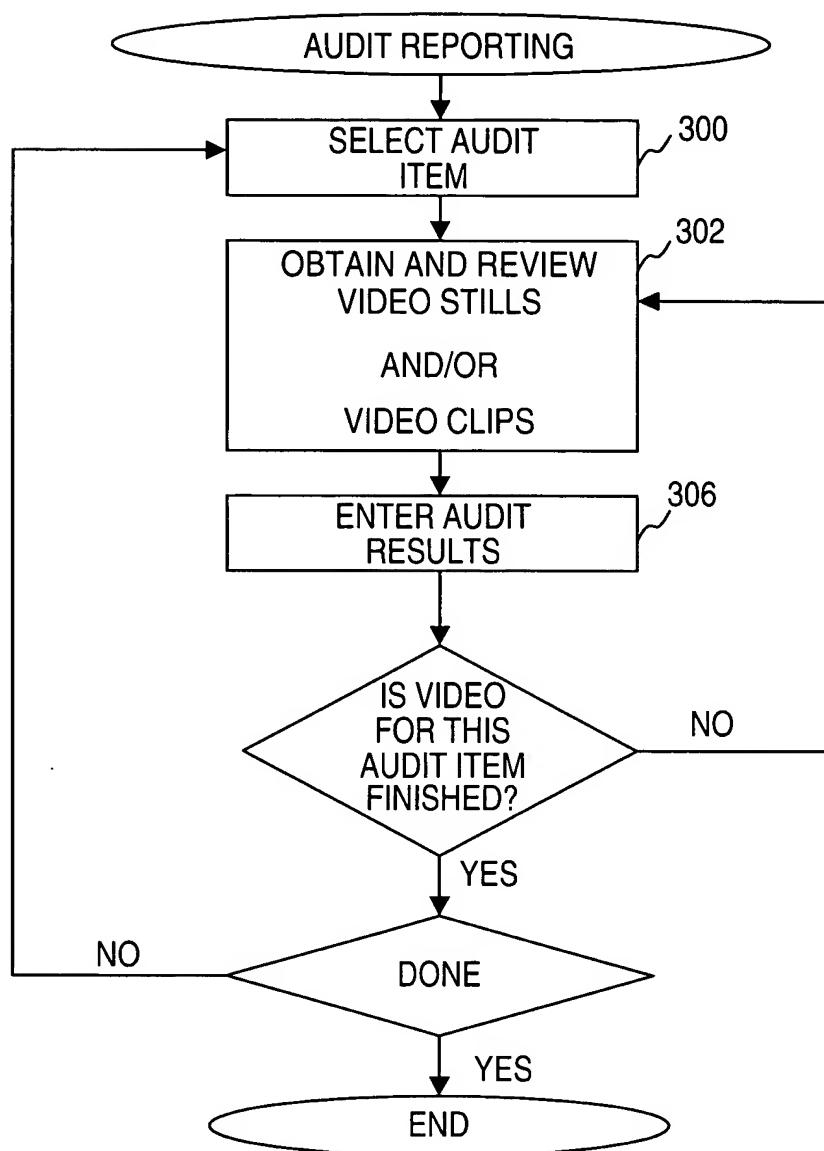
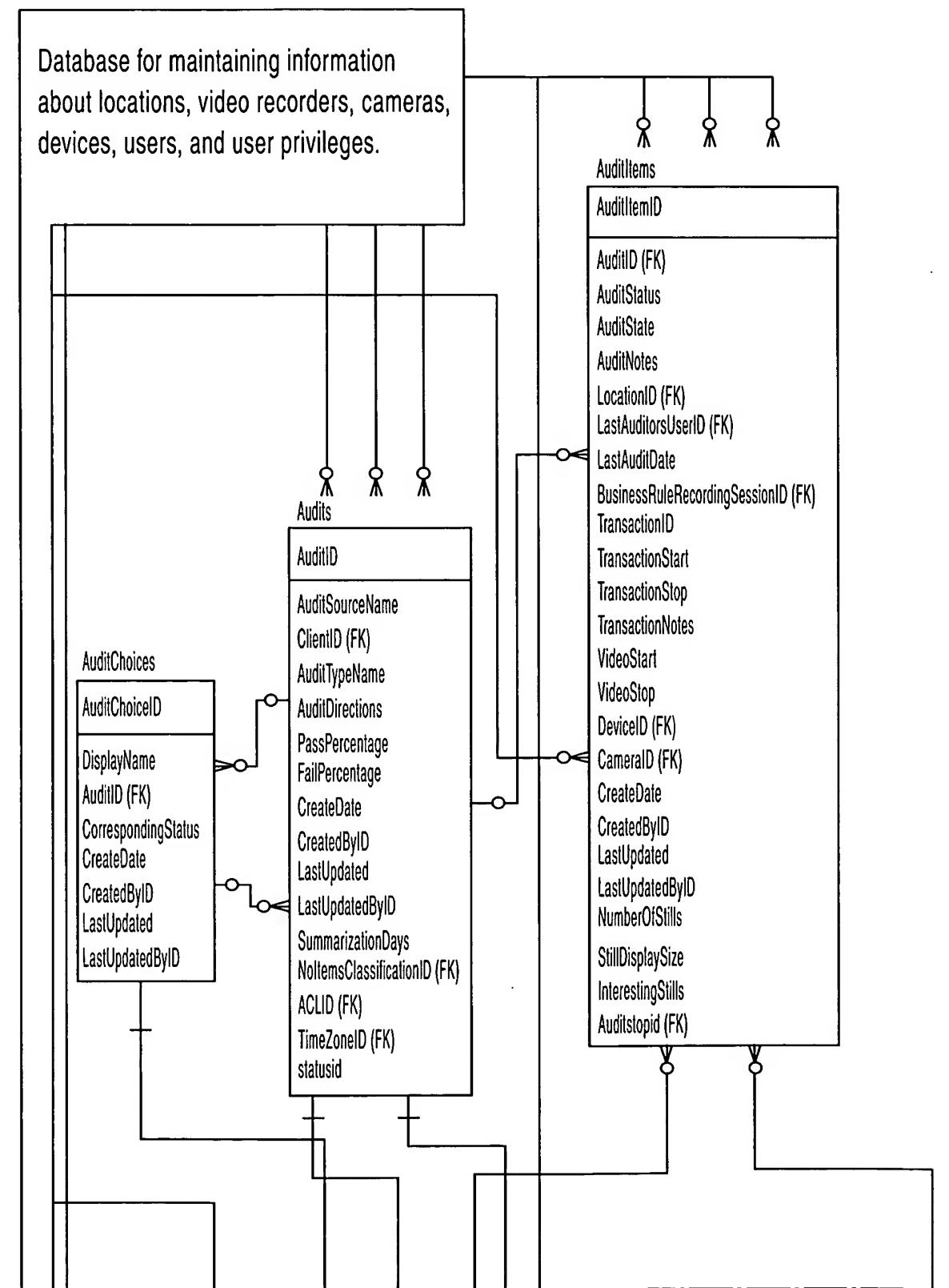


FIG 4 Audit Spreadsheets 10

FIG.5A



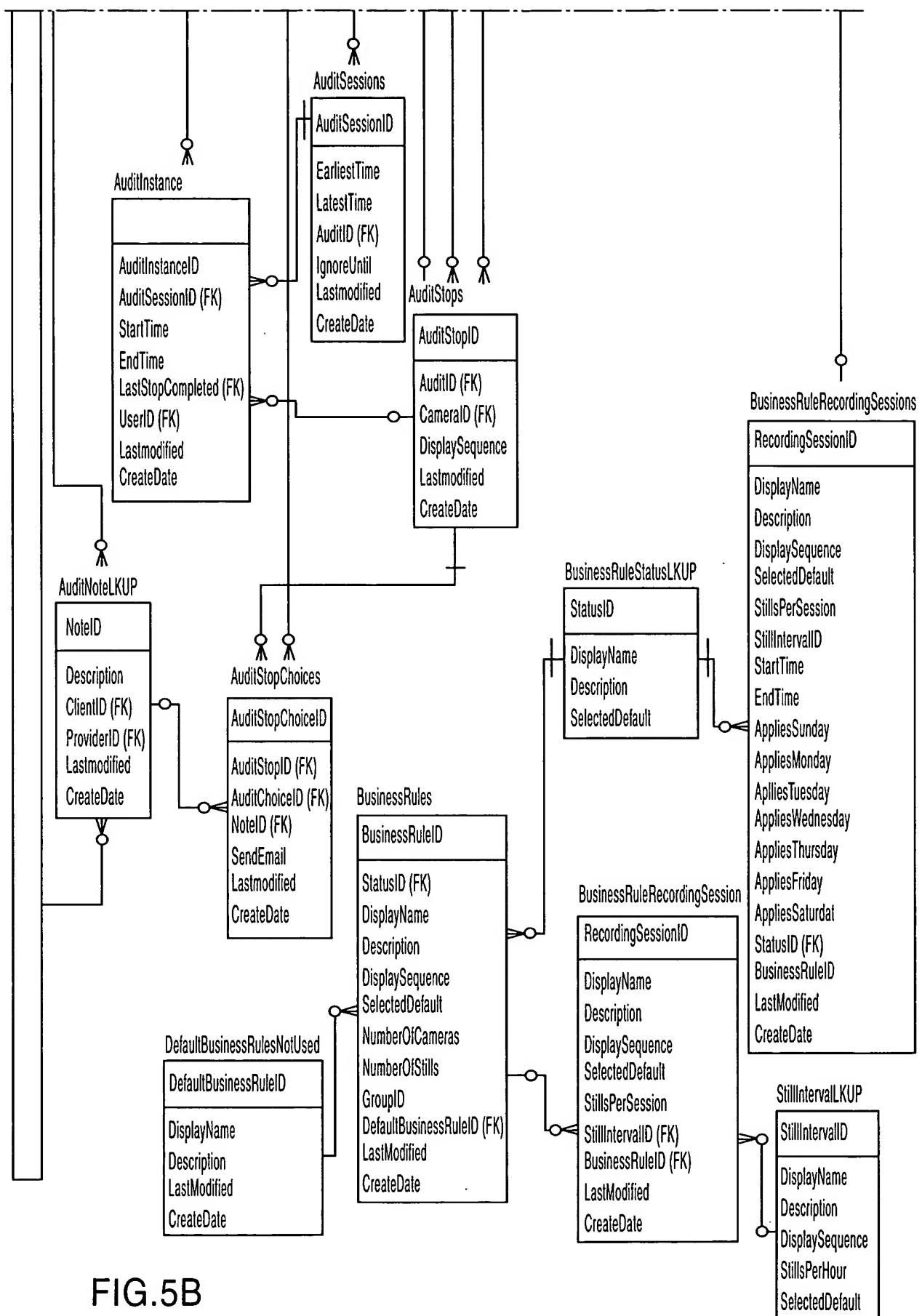
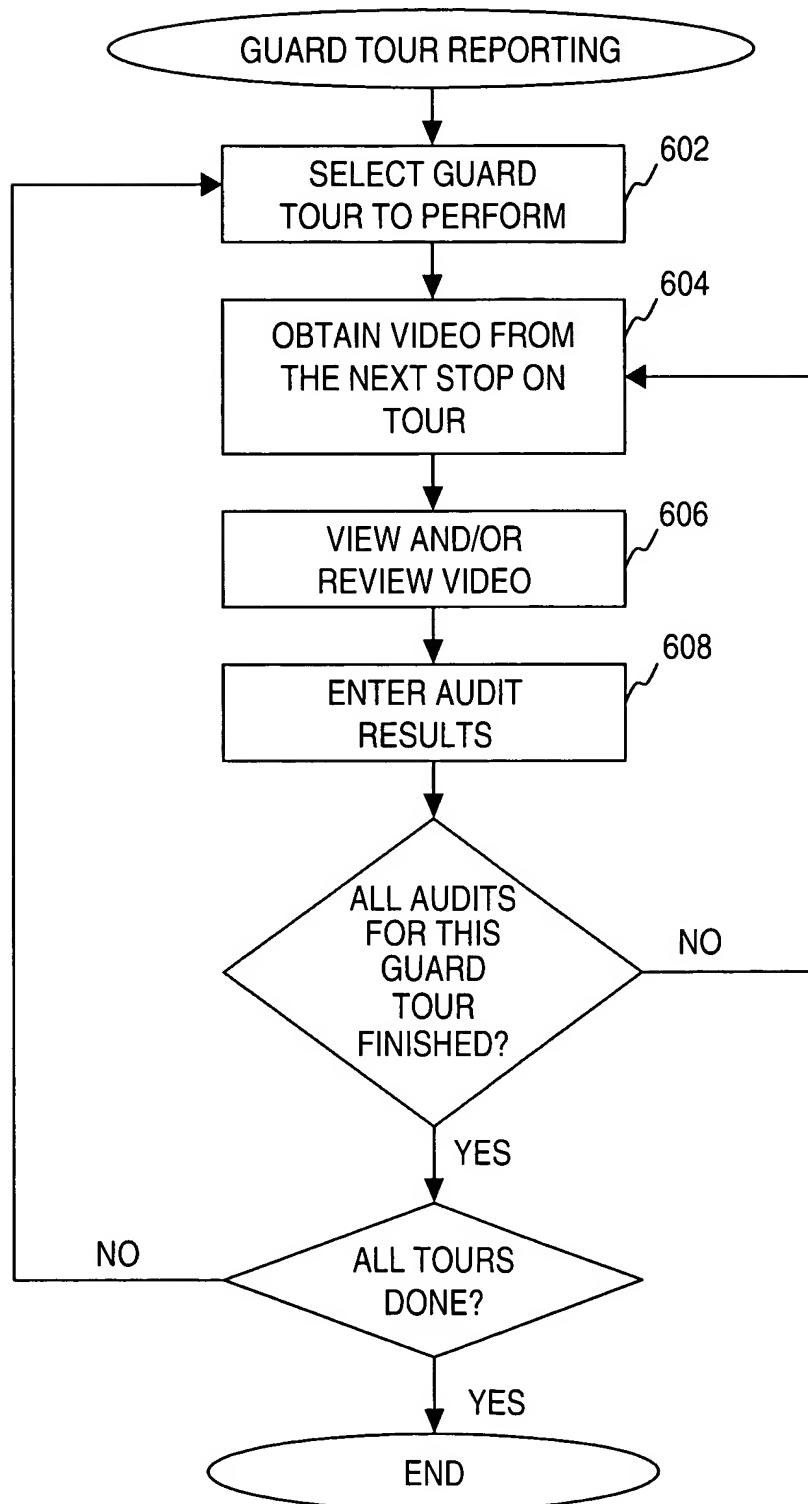


FIG.5B

FIG. 6



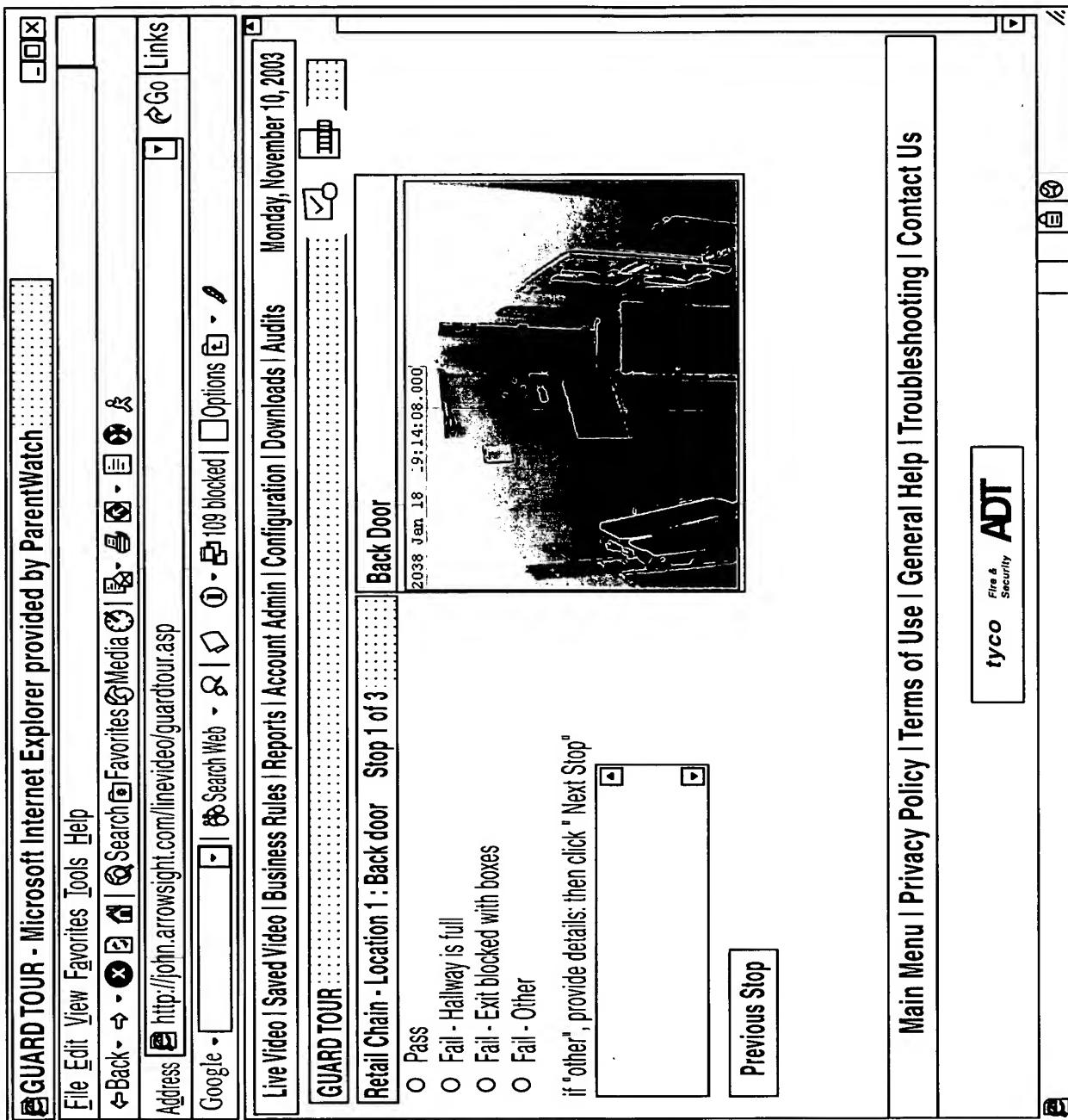


FIG. 7
Guard Stop/
Procedural Audit Screen 20

FIG. 8

Live Video Saved Video Business Rules Reports Account Admin Configuration Downloads Audits		Tuesday, October 26, 2003
GUARD TOUR SET UP		
Guard Tour Name: Zone 1	Time Span: <input type="text"/> to <input type="text"/> EST <input checked="" type="checkbox"/>	
Available Cameras <input type="checkbox"/> Arrowsight <input type="checkbox"/> NY Office <input type="checkbox"/> IT <input type="checkbox"/> Non-Grouped ... Com 1 ... Fish Tank ... QA Lab ... Sixth Ave <input type="checkbox"/> Operations <input type="checkbox"/> Sensorsmatic	Tour Stops 1.0 Operations - Back Lot 2.0 IT-QA Lab 2.0 IT-Sixth Ave QA Lab ... Sixth Ave Operations Sensorsmatic	Failure Notes for: QA Lab <input checked="" type="radio"/> Emergency exit is blocked <input type="radio"/> <input type="radio"/> <input type="button" value="Add"/> <input type="button" value="Delete"/>
		Video Sample : QA Lab  2003 Oct 21 11:14:11,180
Previous failure Notes Too many boxes in hallway Emergency exit is blocked Employees standing around Trash not taken out Empty boxes not folded Back door is open		

FIG. 9

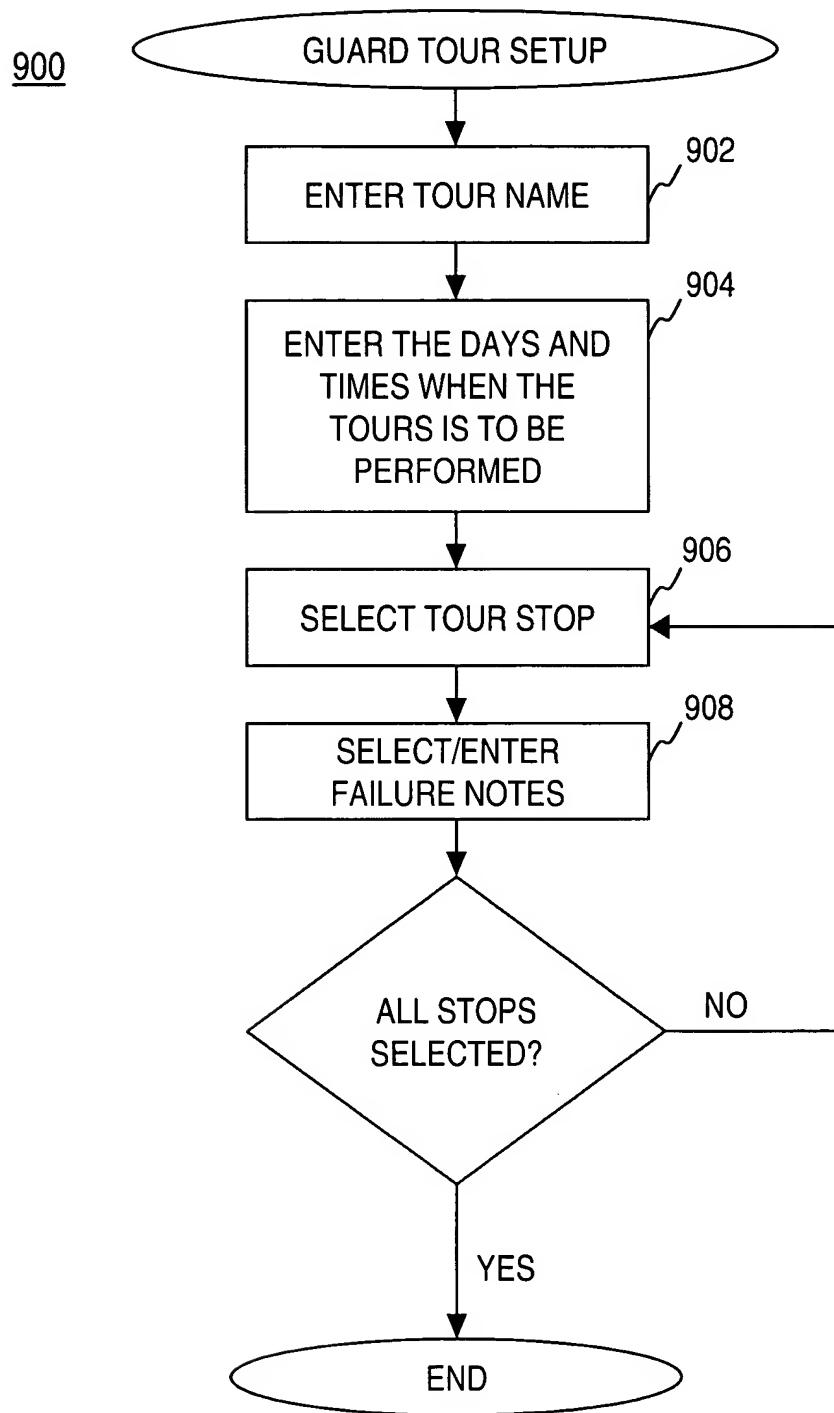


FIG. 10

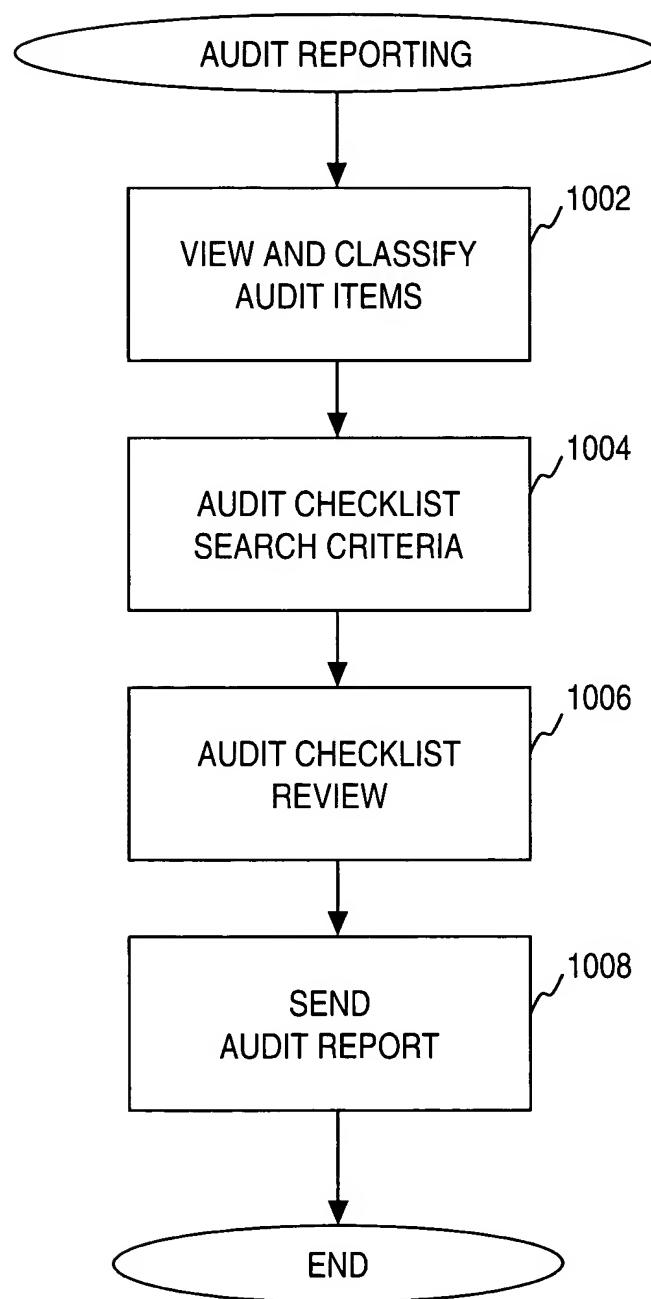


FIG.11

Checklist Search Criteria Screen 30

GENERATE AUDIT CHECKLIST	
CHECKLIST SEARCH CRITERIA Please enter the search criteria for the audit checklist. All fields are required.	
Client: McDonalds <input type="button" value="▼"/>	
Start Date: <input type="button" value="□"/> <input type="text"/>	
End Date: <input type="button" value="□"/> <input type="text"/>	
Previous Period: <input checked="" type="button" value="7 days prior to start"/> <input type="button" value="▼"/>	
Total Period: <input checked="" type="button" value="4 weeks prior to end"/> <input type="button" value="▼"/>	
<input type="button" value="Generate Checklist"/>	

FIG.12

Checklist Screen 40

AUDIT CHECKLIST											
CHECKLIST For McDonalds											
Audit Source:	Audit Type:	Location:	Date:	Video Start Time:	Video Stop Time:	Camera/Device:	Transaction Start Time:	Status:	Last Auditor:	Last Status Change:	
Procedural	Back Room Cleanliness	Archdale, NC	4/2/2003	6:00:00 PM	6:15:00 PM	Stock Room Delivery Door	(C) 6:00:00 PM	Pass	Shawn Anthony	4/2/2003	<input type="checkbox"/>
Procedural	Back Room Cleanliness	Highpoint, NC	4/2/2003	6:00:00 PM	6:15:00 PM	Front Counter Cashier 3+ North	(C) 6:00:00 PM	Pass	Shawn Anthony	4/2/2003	<input type="checkbox"/>
Procedural	Back Room Cleanliness	Thomasville Wal Mart (Intlx)	4/2/2003	6:00:00 PM	6:15:00 PM	Front Counter	(C) 6:00:00 PM	Pass	Shawn Anthony	4/2/2003	<input type="checkbox"/>
Procedural	Closing	Archdale, NC	4/2/2003	9:00:00 PM	9:30:00 PM	Front Counter	(C) 9:00:00 PM	Not audited	Shawn Anthony	4/2/2003	<input type="checkbox"/>
Procedural	Closing	Highpoint, NC	4/2/2003	9:00:00 PM	9:30:00 PM	Front Counter Cashier 3+ North	(C) 9:00:00 PM	Not audited	Shawn Anthony	4/2/2003	<input type="checkbox"/>
Procedural	Closing	Thomasville Wal Mart (Intlx)	4/2/2003	9:00:00 PM	9:30:00 PM	Front Counter	(C) 9:00:00 PM	Not audited	Shawn Anthony	4/2/2003	<input type="checkbox"/>
Procedural	Customer Service	Archdale, NC	4/2/2003	7:00:00 AM	9:00:00 PM	Drive Thru Approach	(C) 7:00:00 AM	Not audited	Shawn Anthony	4/2/2003	<input type="checkbox"/>
Procedural	Customer Service	Highpoint, NC	4/2/2003	7:00:00 AM	9:00:00 PM	Front Counter Cashier 3+ North	(C) 7:00:00 AM	Don't know	Shawn Anthony	4/2/2003	<input type="checkbox"/>
Procedural	Customer Service	Thomasville Wal Mart (Intlx)	4/2/2003	7:00:00 AM	9:00:00 PM	Front Counter	(C) 7:00:00 AM	Fail	Shawn Anthony	4/2/2003	<input type="checkbox"/>
Procedural	Opening	Archdale, NC	4/2/2003	7:00:00 AM	7:15:00 AM	Front Counter	(C) 7:00:00 AM	Pass	Shawn Anthony	4/2/2003	<input type="checkbox"/>

FIG.13

Granting access to receive Audit Email Report Screen 50

Edit User Information			
* First Name:	Adam	*Last Name:	Aronson
*Address:		Apt/Unit#:	
*City:		State, Zip Code:	<input type="text"/> - <input type="text"/>
*Daytime Phone:	11111111	Evening Phone:	
*User Group:	Foot Locker-PowerGroup	*User Status:	Active
*email:	julie.shimshack@arrowsight.com	Receive Audit Reports:	<input checked="" type="checkbox"/>

*=Required Information

FIG.14

Report Email Recipients List Screen 60

Add All	Remove All	Cancel	Send Report
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To preview reports prior to sending to users: Click in the box labeled **Preview Email** next to the user you would like to receive the reports to review for accuracy prior to sending to users. Only one user can receive the **Preview Email**. The recipients for this email will receive an email report for each user that has the **Receive Email** box checked.

To send reports to specific users: Click in the box(es) labeled **Receive Email** next to the users(s) you would like to receive the reports.

To select all available users to receive the report, click **Add All**; to deselect users, click **Remove All**. Click **Send Report** when done.

Preview Email	Receive Email	Name	Email Address
<input type="checkbox"/>	<input type="checkbox"/>	Anthony, Shawn	shawn,anthony@parentwatch.com
<input type="checkbox"/>	<input type="checkbox"/>	Aronson, Adam	adam,aronson@arrowsight.com
<input type="checkbox"/>	<input type="checkbox"/>	Bottum, Roger	roger,bottum@arrowsight.com
<input type="checkbox"/>	<input type="checkbox"/>	Bradley, Joe	je,bradely@arrowsight.com

FIG. 15

Audit Report (Overview) Screen 70

Audit Menu																																							
Overview																																							
Audit Reports																																							
Audit Video																																							
Print this page																																							
ADT Select Vision power by Arrowsight																																							
Client: Venator																																							
Report Recipient: David Smith																																							
Report Generated: 4/2/2003 3:01:56 PM																																							
Overview																																							
<table border="1"><thead><tr><th>Store Name & Location</th><th>Current Period Compliance</th><th>Previous Period Compliance</th><th>Average Compliance</th></tr></thead><tbody><tr><td>3/17/2003-3/21/2003</td><td>3/10/2003-3/16/2003</td><td>2/21/2003-3/21/2003</td><td></td></tr><tr><td>Pass</td><td></td><td></td><td></td></tr><tr><td>No Stores Passed</td><td></td><td></td><td></td></tr><tr><td>Fail</td><td></td><td></td><td></td></tr><tr><td>Foot Locker - Watertown, MA</td><td>27%</td><td>50%</td><td>32%</td></tr><tr><td>Champs 14448 - 34th St NY, NY</td><td>59%</td><td>50%</td><td>67%</td></tr><tr><td>Average Score</td><td>43%</td><td>50%</td><td>50%</td></tr><tr><td>Total Average Compliance - All Stores</td><td>43%</td><td>50%</td><td>50%</td></tr></tbody></table>				Store Name & Location	Current Period Compliance	Previous Period Compliance	Average Compliance	3/17/2003-3/21/2003	3/10/2003-3/16/2003	2/21/2003-3/21/2003		Pass				No Stores Passed				Fail				Foot Locker - Watertown, MA	27%	50%	32%	Champs 14448 - 34th St NY, NY	59%	50%	67%	Average Score	43%	50%	50%	Total Average Compliance - All Stores	43%	50%	50%
Store Name & Location	Current Period Compliance	Previous Period Compliance	Average Compliance																																				
3/17/2003-3/21/2003	3/10/2003-3/16/2003	2/21/2003-3/21/2003																																					
Pass																																							
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Fail																																							
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Average Score	43%	50%	50%																																				
Total Average Compliance - All Stores	43%	50%	50%																																				

FIG. 16

Audit Report (Store Reports) Screen 80

Audit Menu																																																										
Overview																																																										
Audit Reports																																																										
Audit Video																																																										
Print this page																																																										
Store Reports																																																										
<table border="1"><thead><tr><th>Store Name & Location</th><th>Audit Procedure</th><th>Current Period Compliance</th><th>Previous Period Compliance</th><th>Average Compliance</th></tr></thead><tbody><tr><td>3/17/2003-3/21/2003</td><td>3/10/2003-3/16/2003</td><td>2/21/2003-3/21/2003</td><td></td><td></td></tr><tr><td>Fail</td><td></td><td></td><td></td><td></td></tr></tbody></table>				Store Name & Location	Audit Procedure	Current Period Compliance	Previous Period Compliance	Average Compliance	3/17/2003-3/21/2003	3/10/2003-3/16/2003	2/21/2003-3/21/2003			Fail																																												
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3/17/2003-3/21/2003	3/10/2003-3/16/2003	2/21/2003-3/21/2003																																																								
Fail																																																										
<table border="1"><tbody><tr><td>Foot Locker - Watertown, MA - 485 Arsenal St., Watertown MA</td><td>Back Door - Evenings & Wknds</td><td>40%</td><td>100%</td><td>90%</td></tr><tr><td></td><td>Customer Service - Weekday</td><td>Not avail</td><td>0%</td><td>0%</td></tr><tr><td></td><td>Opening</td><td>0%</td><td>Not avail</td><td>0%</td></tr><tr><td></td><td>POS Refunds - Weekday</td><td>40%</td><td>Not avail</td><td>40%</td></tr><tr><td colspan="2">Average compliance for Foot Locker - Watertown, MA</td><td>27%</td><td>50%</td><td>32%</td></tr><tr><td colspan="4">Champs 14448 - 34th St NY, NY - 1 West 34th Street, NY NY</td><td></td></tr><tr><td></td><td>Back Door - Evenings & Wknds</td><td>0%</td><td>100%</td><td>83%</td></tr><tr><td></td><td>Customer Service - Weekday</td><td>60%</td><td>0%</td><td>10%</td></tr><tr><td></td><td>Opening</td><td>100%</td><td>Not avail</td><td>100%</td></tr><tr><td></td><td>POS Refunds - Weekday</td><td>76%</td><td>Not avail</td><td>76%</td></tr><tr><td colspan="2">Average compliance for Champs 14448 - 34th St NY, NY</td><td>59%</td><td>50%</td><td>67%</td></tr></tbody></table>				Foot Locker - Watertown, MA - 485 Arsenal St., Watertown MA	Back Door - Evenings & Wknds	40%	100%	90%		Customer Service - Weekday	Not avail	0%	0%		Opening	0%	Not avail	0%		POS Refunds - Weekday	40%	Not avail	40%	Average compliance for Foot Locker - Watertown, MA		27%	50%	32%	Champs 14448 - 34th St NY, NY - 1 West 34th Street, NY NY						Back Door - Evenings & Wknds	0%	100%	83%		Customer Service - Weekday	60%	0%	10%		Opening	100%	Not avail	100%		POS Refunds - Weekday	76%	Not avail	76%	Average compliance for Champs 14448 - 34th St NY, NY		59%	50%	67%
Foot Locker - Watertown, MA - 485 Arsenal St., Watertown MA	Back Door - Evenings & Wknds	40%	100%	90%																																																						
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	POS Refunds - Weekday	76%	Not avail	76%																																																						
Average compliance for Champs 14448 - 34th St NY, NY		59%	50%	67%																																																						

Audit Reports (Video links) Screen 90

Store Audit Procedures

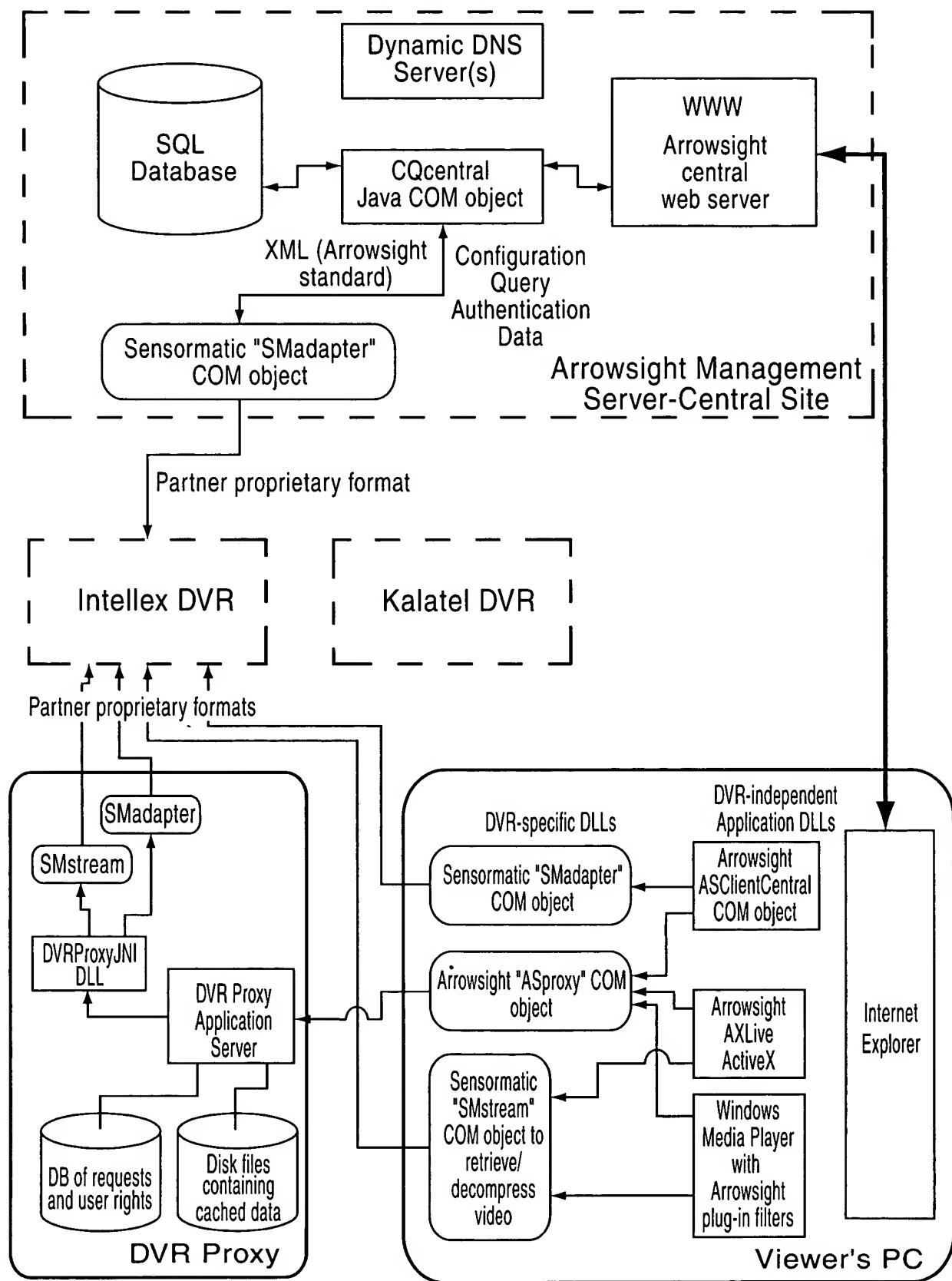
[Audit Menu](#) [Overview](#) [Audit Reports](#) [Audit Video](#) [Print this page](#)

FIG. 17

Overview Audit Reports Audit Video

Store Name & Location	Audit Procedure	Monday	Tuesday	Wednesday	Thursday	Friday
Foot Locker - Watertown, MA - 485 Arsenal St., Watertown MA	3/17/2003	3/18/2003	3/19/2003	3/20/2003	3/21/2003	3/21/2003
	Back door - Evenings & Wknds	<u>Fail</u>	<u>Fail</u>	<u>Fail</u>	<u>Fail</u>	<u>Fail</u>
		<u>Fail</u>	<u>Fail</u>	<u>Fail</u>	<u>Fail</u>	<u>Fail</u>
	Customer Service - Weekday	<u>Pass</u>	<u>Unexamined</u>	<u>Unexamined</u>	<u>Unexamined</u>	<u>Unexamined</u>
		<u>Unexamined</u>	<u>Pass</u>	<u>Pass</u>	<u>Pass</u>	<u>Pass</u>
		<u>Pass</u>	<u>Pass</u>	<u>Pass</u>	<u>Pass</u>	<u>Pass</u>
		<u>Pass</u>	<u>Pass</u>	<u>Pass</u>	<u>Pass</u>	<u>Pass</u>
		<u>Pass</u>	<u>Pass</u>	<u>Pass</u>	<u>Pass</u>	<u>Pass</u>
		<u>Pass</u>	<u>Pass</u>	<u>Pass</u>	<u>Pass</u>	<u>Pass</u>
	Opening	<u>Unexamined</u>	<u>Incident</u>	<u>Unexamined</u>	<u>Incident</u>	<u>Unexamined</u>
	POS Refunds - Weekday	<u>Unexamined</u>	<u>Ok</u>	<u>Unexamined</u>	<u>Ok</u>	<u>Unexamined</u>
		<u>Incident</u>	<u>No Video</u>	<u>Incident</u>	<u>No Video</u>	<u>Incident</u>
Champs 14448 - 34th St NY,NY - 1 West 34th Street, NY NY	Back door - Evenings & Wknds	<u>Fail</u>	<u>Fail</u>	<u>Fail</u>	<u>Fail</u>	<u>Fail</u>
		<u>Fail</u>	<u>Fail</u>	<u>Fail</u>	<u>Fail</u>	<u>Fail</u>
	Customer Service - Weekday	<u>Pass</u>	<u>Pass</u>	<u>Pass</u>	<u>Pass</u>	<u>Pass</u>
		<u>Pass</u>	<u>Pass</u>	<u>Pass</u>	<u>Pass</u>	<u>Pass</u>
		<u>Pass</u>	<u>Fail</u>	<u>Fail</u>	<u>Fail</u>	<u>Fail</u>
		<u>Pass</u>	<u>Fail</u>	<u>Fail</u>	<u>Fail</u>	<u>Fail</u>

FIG. 18



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